



### SNOW

- Remain indoors
- Have emergency provisions ready
- If a journey is essential carry a shovel a blanket and inform someone of your route

### STORMS

- Secure outdoor items and bring pets indoors
- Close windows and close curtains to protect against flying glass
- Have emergency provisions ready
- Stay indoors (on the ground floor if possible) and away from windows
- If gas, electricity or water is cut off, contact your supplier
- Follow instructions from Emergency Services



- Remember to take with you
  - \* Warm clothing
  - \* Medication and toiletries
  - \* Any important documents
  - \* Accessories for pets

KEEP THIS LEAFLET AND EMERGENCY CARD IN AN ACCESSIBLE PLACE

### EMERGENCY CARD USEFUL INFORMATION

Emergency Services	999
Police (Non-emergency)	0845 6070999
Environment Agency Floodline	0845 9881188
NHS Direct	0845 4647
Wealden District Council	01323 443322
WDC After Hours Emergency	01323 410051
EDF Electricity	0800 783 8866
South East Water	0845 602 1724



### IF THERE IS A RISK OF PROPERTY FLOODING

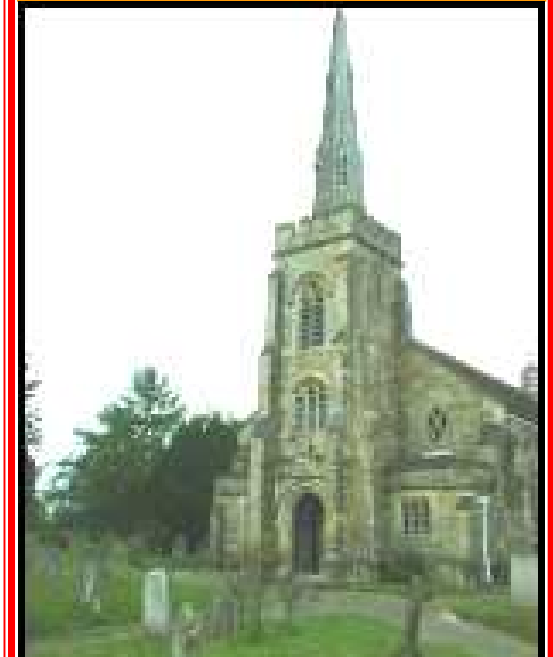
- Contact the Environment Agency for advice on river conditions
  - Switch off gas and electricity supplies
  - Move valuables upstairs
  - Protect doors and windows with sandbags
- ### DURING AND AFTER PROPERTY FLOODING
- Assume the flood water contains sewage
  - Do not wade through flood waters
  - Be prepared for possible evacuation
  - If you are trapped by flood waters stay by a window to attract attention
  - Do not try to use gas or electricity
  - Always wear waterproof gloves when handling soiled items
  - Do not use food that has been in contact with flood water
  - If emergency services are on the scene follow their instructions



- Stay indoors unless you are advised to leave by the Emergency Services. It is worth remembering that with some toxic fumes everything will look normal and you will not see, smell or feel anything different.
- Close all doors and windows
- Extinguish all naked flames, e.g. pilot lights
- Switch off gas supplies
- Put away or cover all fresh food
- Have your emergency provisions ready
- Do not use the telephone unless absolutely necessary—Keep lines free for emergency use only
- Be prepared for possible evacuation
- Keep pets indoors—Do not touch a pet that has been outdoors

REMEMBER- 'GO IN, STAY IN, TUNE IN'

# PREPARING FOR EMERGENCIES



A Practical Guide For Village Residents

Hadlow Down  
Emergency Plan Team  
Working For Our Village

Major emergencies can happen quickly and without warning. They have the potential to threaten and disrupt the lives of individuals and the community, sometimes with serious consequences.

## WHAT IS LIKELY TO CAUSE A MAJOR EMERGENCY?



This advice leaflet has been produced by the Hadlow Down Emergency Planning Team, its distribution is not indicative of any known increase in the possibility of an emergency but rather as a precautionary project by a Parish Council with local welfare in mind. For more information or suggestions please contact the Parish Clerk.

## WHO RESPONDS TO AN EMERGENCY?

### Police

- Protection of life and property
- Co-ordination of the overall response
- Co-ordination of evacuation

### Fire & Rescue Service

- Tackling fires
- Rescue of trapped casualties
- Dealing with chemical incidents and spillages

### Ambulance Service

- Treatment and transportation of casualties to hospitals
- Co-ordination of overall medical response
- De-contamination of patients

### The Local Authority

- Supports emergency response with a range of services
- Cares for individuals and the community, in the initial response and during the return to normality

### Hadlow Down Emergency Team

- Supports the Emergency Services and community with local knowledge and resources
- Takes action in the absence of Emergency Services to protect public and private property where appropriate
- Sets up control facility to co-ordinate Parish response and implements emergency communications when necessary
- Keeps residents informed about the situation

### Other Volunteer Organisations

St John Ambulance, WRVS, British Red Cross, RSPCA, Samaritans salvation Army Etc.

- All support Emergency Services

## WHAT CAN I DO TO HELP MYSELF?

All incidents or emergencies are different in terms of the dangers to members of the public and the response required. However, there are some practical and inexpensive measures that you can adopt to assist the emergency services and help cope with the situation.

The following web sites have more information on specific situations:

[www.environment-agency.gov.uk/flood](http://www.environment-agency.gov.uk/flood)

[www.sussexresilience.org](http://www.sussexresilience.org)

[www.pfe.gov.uk](http://www.pfe.gov.uk)

### Keep a set of Emergency Provisions

A list of contact numbers of friends and relatives

Medication and prescriptions

Warm clothing and blankets

Food and drink (Canned food and bottled water)

Basic cutlery and a tin opener

Torch and batteries (or wind-up torch)

Candles and matches

Portable radio and batteries (or a wind-up radio)

*Modern telephone systems (Remote, Answer machine etc. ) are reliant on a mains electricity supply so if possible keep an older style telephone to hand, one that simply plugs into a BT socket.*

Make emergency arrangements with relatives, friends or neighbours, e.g. to provide temporary accommodation

Tune in to local radio or television for any information or early warnings

Take appropriate action in the situations listed overleaf:-

### EMERGENCY CARD USEFUL INFORMATION

BBC Southern Counties Radio 104.5-104.8 FM

BBC Radio Kent 96.7, 97.6, 104.2 FM

Southern 102.4 FM